

North Central London Adult Elective Orthopaedic Review Workshop Summary

Phase 2: Engagement

Design Workshop 1: Learning from Others

Date	18 July 2018
Aim of Session	To start the conversation about the kind of service model for elective orthopaedics that could be implemented in NCL.
Presentations and workshop	<ul style="list-style-type: none"> • NLC Draft Case for Change: Setting out the NCL Vision (Rob Hurd and Professor Fares Haddad) • Learning from others <ul style="list-style-type: none"> - SWLEOC (Miss Shamim Umarji) - Manchester (Richard Mundon) - Royal Free group (Sam Hoskins) • Group discussion at tables
Key Questions	<ol style="list-style-type: none"> 1. Do you agree with the direction of travel for NCL? 2. What did you like about the models that were presented, what would work in an NCL context? 3. What might be some of the trickier areas that we need to explore further in future design sessions?
Attendees	35 - Patient Reps, clinicians, GP leads and commissioners

Design Workshop 2: Vision and high level operating principles for NCL service

Date	12 September 2018
Aim of Session	<ol style="list-style-type: none"> 1. To review the pathway at a high-level and assess which steps could sit at a base hospital and which could sit at an elective centre. 2. To consider the most appropriate balance of cases that could be managed at the elective centre and those that would stay in base hospitals, in particular where day-case surgery would best fit. 3. Identify the workforce strands to the project to support any emerging the service model.
Presentations and workshop	<ul style="list-style-type: none"> • Defining a high level Pathway • Reviewing the case mix • Defining a high level workforce model
Attendees	28 - Patient Reps, clinicians, GP leads and commissioners

Design Workshop 3: Managing dependencies and identifying factors that might undermine a new model working

Date	19 September 2018
Aim of Session	Managing dependencies and identifying factors that might undermine a new model working.
Presentations and workshop	<ul style="list-style-type: none"> • Trauma • High level workforce • Spinal Surgery • Paediatrics

Key Question	What needs to be designed into a new model to ensure that setting up an elective orthopaedic centre does not undermine the operation of dependant services in North Central London?
Attendees	27 - Patient Reps, clinicians, GP leads and commissioners

Design Workshop 4: **Pre and post-operative pathways**

Date	31 October 2018
Aim of Session	Ensuring alignment with pre and post-operative pathways
Presentations and workshop	<ul style="list-style-type: none"> • Barnet • Camden • Enfield • Haringey • Islington
Key Questions	<p>In the pre-operative and post-operative pathways:-</p> <ol style="list-style-type: none"> 1. What are the key opportunities to improve care? 2. What are the challenges and risks? 3. What five key elements in the pre-operative pathway that will need to be aligned with a new model for adult elective orthopaedic services to ensure patients experience seamless care? 4. Which additional areas require further discussion or consideration?
Attendees	38 - Patient Reps, clinicians, GP leads and commissioners

Design Workshop 5: **Plenary**

Date	7 November 2018
Aim of Session	To feed back the themes from all the design workshops and outlining key areas where input is still needed.
Presentations and workshop	<ul style="list-style-type: none"> • Share the output of the 4 design workshops and early themes from the evaluation of the engagement activities. • Validate this thinking and identify any remaining gaps or issues that have not been addressed or recorded • Enable the Review Group to feedback to clinical commissioners on: <ul style="list-style-type: none"> – Views of the system and wider stakeholders on the draft case for change. – What is being done elsewhere? What can we learn? – What are the emerging design principles that can be applied to a model in North Central London?
Attendees	44 - Patient Reps, clinicians, GP leads and commissioners



Phase 4: Options Appraisal and Creating a PCBC

Workshop 6: Developing a Clinical Delivery Model

Date	18 March 2019
Aim of Session	Focus on the areas of the clinical delivery model that need further exploration and engage a wider group of patients and the public and clinicians in thinking through the outstanding areas of the model.
Presentations and workshop	<ul style="list-style-type: none"> • Keeping the focus on the patient, particularly travel, ease with which patients can understand the model and development of integrated pathways • Developing a pathway that crosses organisational boundaries, particularly where patient education (Joint School) and pre-operative assessment should sit in the pathway and clarity about clinical responsibility at each stage in the process • Agreeing the clinical case-mix in the new model, particularly around day-cases and complex patients • Modelling about the impact of any changes on the management of key dependencies at base hospitals (trauma, paediatrics and spinal surgery) • System enablers, particularly IT interoperability and workforce considerations
Attendees	28 - Patient Reps, clinicians, GP leads and commissioners

Workshop 7: Digital

Date	20 March 2019
Aim of Session	<ol style="list-style-type: none"> 1. Create a high level digital roadmap for orthopaedics 2. Understanding of digital as a key enabler for the success of the orthopaedic review 3. Identification of orthopaedic champions to support this work with the digital team
Presentations and workshop	<ul style="list-style-type: none"> • High level understanding of the digital requirements across the new orthopaedic pathway of care and an early surfacing of some of the issues that need to be addressed • Prioritisation of orthopaedics as a 'use case' for the Health Information Exchange (HIE) and to begin work to enable a digital solution to be in place alongside a new model of care for orthopaedics (next eighteen months to two years) • Set up task and finish group of clinical champions to work alongside the digital team to map out the detailed requirements and design solution. Bring this work back to the wider orthopaedic clinical network for validation and agreement.
Attendees	35 – clinicians, patients, commissioners and digital programme team



Workshop 8: Options Appraisal Process

Date	1 st April 2019
Aim of Session	1. Discuss the options appraisal process and evaluation criteria.
Presentations and workshop	<ul style="list-style-type: none"> • Programme update and timeline. • Options appraisal process • Views on hurdle criteria, relative weighting and sub criteria.
Attendees	32 – Patient representative clinicians, GP leads and commissioners

Workshop 9: Collaborative Workshop

Date	12 June 2019
Aim of Session	<ol style="list-style-type: none"> 1. Opportunity to share their emerging proposals and identify areas of overlap between submissions, particularly around key dependencies 2. Chance to learn share learning, problem solve and identify areas where the programme team can provide clarification.
Presentations and workshop	<ul style="list-style-type: none"> • Programme update and timelines • Proposals from each trust • Shared learning and working together
Attendees	27 - Patient Reps, clinicians, GP leads and commissioners

Workshop 10: Education and Training

Date	26 June 2019
Aim of Session	<ol style="list-style-type: none"> 2. Brief colleagues on the progress of the review to date and clinical delivery model 3. Focus on training as it currently stands for three core groups (AHPs, nursing staff, consultants and trainee doctors), barriers to access training opportunities and opportunities within the new proposed model of care that can be reflected in submission of options.
Presentations and workshop	<ul style="list-style-type: none"> • Understanding training as it currently stands • Barriers to access training opportunities at moment • Opportunities within the new proposed model of care that can be reflected in submission of options, including <ul style="list-style-type: none"> - How Trusts will ensure access to adequate/appropriate clinical supervision? - How Trusts will ensure that learners have adequate access to clinical experiences/operating and how this will be built into clinical models? - How Trusts will enhance their offer to ensure that they provide cutting edge/high quality teaching
Attendees	16 - clinicians, GP leads and commissioners



Workshop 11: System Wide Sense Check

Date	26 June 2019
Aim of Session	<p>To review the two submissions we have reviewed and appraised from a whole system perspective ;</p> <p>i) Checking that aspects of both current service provision and potential improvements in future services for residents of north central London haven't fallen through the cracks between the two submissions</p> <p>ii) Review them from a system perspective against both our vision for change and the criteria by which we were judging each proposal individual</p>
Key questions and workshop	<ul style="list-style-type: none"> • Priorities for the Clinical Network • Priorities/impacts for other STP programmes • Priorities/impacts to be drawn to the attention of other programme • Stakeholders • Priorities to be addressed by: <ul style="list-style-type: none"> - The northern hub providers in working with/learning from southern hub - the southern hub providers in working with/learning from northern hub
Attendees	20 - Patient reps, clinicians, GP leads and commissioners

Workshop 12: Transport

Date	11 September 2019
Aim of Session	<ol style="list-style-type: none"> 1. Understand from a whole system perspective all of the activities currently being undertaken around patient transport and access. 2. Start to create a baseline of current workstreams that can inform the proposals being put forward in the adult elective orthopaedic services review. 3. Identify areas where further information is required 4. Inform the planning for the consultation around the proposed model of care for adult elective orthopaedic services 5. Inform the specification for the independent travel analysis that will need to be commissioned ahead of a planned public consultation
Key questions and workshop	<ul style="list-style-type: none"> • Are there areas where further information is required for the adult elective orthopaedic services review? • Areas which need to be thought through as part of the consultation? • Key questions for the specification for the independent travel analysis?
Attendees	14 - Patient representatives, clinicians, GP leads and commissioners



Workshop 13: Health Inequalities and Equalities Impact Assessment

Date	4 November 2019
Aim of Session	<ol style="list-style-type: none"> 1. Share early finding from both assessments 2. Test early results with stakeholders 3. Begin to identify opportunities to improve patient experience and address issues.
Presentations and workshop	<ul style="list-style-type: none"> • Programme Update • Travel analysis • Health Inequalities and Equalities Impact Assessment
Attendees	16 - clinicians, GP leads and commissioners